Arkansas Valley Electric Cooperative
Power Outage Reporting

Here are a few simple tips that will help you quickly and accurately report a power outage:

Phone
When reporting by phone, call our 24 hour automated outage reporting system at **1-866-862-8322 (1-866-TOAVECC)**. Please have your account number and phone number listed on the account readily available. Please note that during widespread or prolonged outages, the phone lines may become congested and reporting online may be a better option if available.

Online
To report a power outage online, visit our website at www.avecc.com, click "Outage Center" and then "Report Outage". Please have your account number readily available. Reporting online ensures no busy signals and enters your outage directly into our system.

View
By clicking "View Outages", see how many members are affected and their locations.

Website
In the event of a major prolonged outage, important news and restoration updates will be posted on our homepage, Facebook (MyEnergyAVECC), and Twitter (@MyEnergyAVECC).

These simple tips will help us help you by ensuring we receive the correct information quickly and accurately.

Fill out and keep this information readily available for use during power outages.

ACCOUNT NAME _____

ACCOUNT NUMBER _____

PHONE NUMBER _____

LOCATION NUMBER_____

To report an outage by phone, please call **1-866-862-8322**. To report an outage online, please visit our website at **www.avecc.com**.