

Arkansas Valley Electric Cooperative

Power Outage Reporting

Here are a few simple tips that will help you quickly and accurately report a power outage:

Phone

When reporting by phone, call our 24 hour [automated outage reporting system](#) at **1-800-866-8322**. Please have your account number and phone number listed on the account readily available. Please note that during widespread or prolonged outages, the phone lines may become congested and reporting online may be a better option if available.

Online

To report a power outage online, click the "[Report Outage](#)" button. Please have your account number readily available. Reporting online ensures no busy signals and enters your outage directly into our system.

View

By clicking "[View Outages](#)", see how many members are affected and their locations.

Website

In the event of a major prolonged outage, important news and restoration updates will be posted on our homepage.

These simple tips will help us help you by ensuring we receive the correct information quickly and accurately.

Fill out and keep this information readily available for use during power outages.

ACCOUNT NAME _____

ACCOUNT NUMBER _____

PHONE NUMBER _____

LOCATION NUMBER _____



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The power of human connections®

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To report an outage online, please visit our website at www.avecc.com.