

Navigating Your Electric Bill

Side 1



Arkansas Valley Electric Cooperative
"CHANGING THE COMMUNITIES WE SERVE"

JOHN M DOE
Account Number
Statement Date

123 ANYWHERE ST
123456789
07/16/2024

1

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Reduce the clutter with paperless billing. Visit <http://www.avecc.com/myAVECC> for information.

TOTAL DUE

\$70.46

PAYMENT DUE
07/29/2024

2

Billing Summary

Balance From Last Billing	\$66.25
Payments Received - Thank You	-\$66.25
Balance Forward	\$0.00

3

Service Summary

Electric Service	\$70.46
Current Charges	\$70.46

Total Due on 07/29/2024	\$70.46
Amount due after Jul 29, 2024	\$74.27

Welcome To Arkansas Valley Electric New Bill Format!

5

Ready to take control of your electric bill?
Download the NEW MyAVECC app today!

FOLLOW US ON FACEBOOK AND INSTAGRAM

KEEP SEND

4



Arkansas Valley Electric Cooperative
"CHANGING THE COMMUNITIES WE SERVE"

Arkansas Valley Electric Cooperative
PO BOX 47
Ozark, AR 72949-0047

Account Number 123456789
Location Number 000000000

Total Due on 07/29/2024	\$70.46
Amount due after Jul 29, 2024	\$74.27

Current bill due date does not apply to the unpaid balance.
 Please check if returning information on the reverse side.

Make Checks Payable to:
ARKANSAS VALLEY ELECTRIC COOPERATIVE
PO BOX 47
OZARK, AR 72949-0047

SCAN NOW TO PAY ONLINE!



0 0 AV 0.0
JOHN M DOE
123 ANYWHERE ST
CEDARVILLE AR 00000-0000

5 1403



- 1. Service Address:** The address where the meter is providing service for this bill. This may be different than the mailing address.
- 2. Account Summary:** The most important information regarding your bill is placed inside a circle in the top center of your bill. Accounts with past due notices will be flagged with a red circle and red text indicating when a payment must be received to avoid a late fee.
- 3. Billing Summary:** This section provides the account balance. If there is a past due amount, it will be clearly shown.
- 4. Payment Stub:** If you are paying by check, please return this stub with your payment to ensure the payment is properly credited to your account. The payment stub also provides you with your account number, account summary, and amount due.
- 5. Important Messages:** This area displays messages related directly to your account or service, and other messages from the cooperative.



Arkansas Valley Electric Cooperative
"CHANGING THE COMMUNITIES WE SERVE"

Changing the
Communities We Serve

www.avecc.com

Navigating Your Electric Bill

Side 2

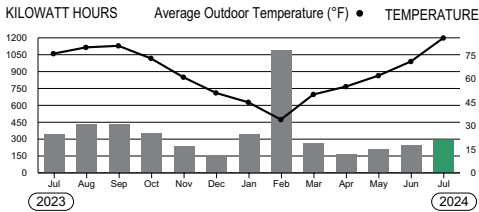
1

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Service Location: 123 ANYWHERE ST

Account: 123456789

Meter #	Services From	To	Days	Readings Previous	Present	Usage	Mult	Rate
12345678	06/30/2024	07/03/2024	30	61769	62055	286	1	103



Availability Charge		\$28.50
Energy Charge	286 kWh @ 0.12027	\$34.40
Energy & TO/RTO Cost Adj		-\$10.06
Debt Cost Adj		\$3.00
Security Light(s) (Qty: 1)		\$9.55
AR State Tax		\$4.25
AR-Crawford		\$0.82
Total Current Electric Service		\$70.46

2

1. Find account details

Here you will find detailed information about your account such as meter number and readings, number of days in billing cycle and energy used kilowatt hours.

2. Current Charges

A breakdown of your current charges per energy use.

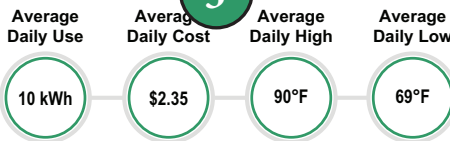
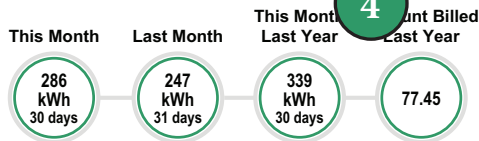
3. Energy you use.

Use the graph to compare the current 12 months of usage to the previous 12 months. See how the monthly high and low temperatures affect the amount of energy you use each month.

4. Energy use comparison

A comparison of the monthly and daily average energy use.

Energy Usage Comparison



4

3

SAMPLE

GENERAL INFORMATION

FOR POWER OUTAGES AND EMERGENCY SERVICES PLEASE CALL 1-866-862-8322

If you have questions or concerns with billing or service, or for a delayed payment agreement, you may contact us at 1-800-468-2176 or by mail at PO Box 47, Ozark, AR 72949. You may also visit our website at www.avecc.com or stop by a local office during our normal business hours Monday through Friday 8:00 a.m. to 5:00 p.m.

For Arkansas Members: The Arkansas Public Service Commission 1-501-682-1718
Consumer Services Division 1-800-482-1164
PO Box 400 www.arkansas.gov/psc
1000 Center Street
Little Rock, AR 72201

For Oklahoma Members: Oklahoma Corporation Commission
2401 North Lincoln Blvd.
PO Box 52000
Oklahoma City, OK 73105
1-405-521-2211
<https://oklahoma.gov/occ.html>

Do we have incorrect or outdated contact information?

Please provide us with your correct/updated mailing address, if different than bill is currently addressed, phone number and email address:

Mailing Address _____

City _____ State _____ Zip _____

Email _____

Home Phone _____ Cell Phone _____



Online Bill Pay
Provides access to your energy account, see payment and usage history, and report/verify outages through SmartHub. Visit www.avecc.com to register.



Pay By Phone
To use our secure automated payment system to pay your bill please dial 1-800-468-2176



MyAVECC App
Download our free app to your smart phone to pay your bill or report outages. Search for MyAVECC in your app store.



Office Locations
Ozark, AR
Van Buren, AR
Waldron, AR
Pocola, OK



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